

HIGHLIGHTS – THE SEATTLE PUBLIC LIBRARY - U.S. IMPACT STUDIES

OPPORTUNITY FOR ALL

Web survey done in spring 2009 – 638 respondents

- Respondents were more educated with higher incomes than most national respondents

Library Use of the Internet

- 77% used library computers to access the Internet
- 40% used library wireless to access the Internet
- 86% had alternative access to the Internet
- 59% received technology help from staff or volunteers
- 7% took advantage of computer training/classes at the library
- 60% helped someone else using library computers

Importance of Computer Resources

- Personal importance: Very important and important - 66%
- Important to the community: Very important and important – 92%

Importance of Public Library Internet Access

- 62% Social connection/inclusion
- 43% Community activities/civic engagement
- 42% Employment
- 39% Health and wellness
- 39% eGovernment
- 35% Education
- 29% Financial activities
- 9% eBusiness

In the national study, social connection, education and employment were the most important uses.

Overall, Seattle respondents were very similar to national respondents.